



Mark Mills <mmills@rossvalleyfire.org>

Fwd: On a personal note

1 message

Ruben Martin <rmartin@rossvalleyfire.org>
To: Mark Mills <mmills@rossvalleyfire.org>

Thu, Mar 10, 2016 at 10:33 AM

FYI...

Sent from my iPhone

Begin forwarded message:

From: Charlie Sheppard <Charlie@sheppardpartners.com>
Date: March 10, 2016 at 10:05:21 PST
To: rmartin@rossvalleyfire.org
Subject: On a personal note

I will have to confess going into yesterday's meeting and after reading all the regulations about turnarounds etc., having to comply with both urban and rural rules, I had an expectation in my mind that the Ross Valley Fire Department was going to be explicit rule followers versus looking at how we could create a safe and also economically viable project. I had heard stories from other people and that kind of clouded my mind. I have always enjoyed a personal connection with Fire Departments as it is a small club of people who like to be first responders and I know first hand that the pay for first responders is not what other jobs offer. It takes a certain type of individual who takes on that job, and it was one of the more rewarding jobs I have had in my career. And I deeply respect people who have chosen to make it their career full time. But I had my own limiting perceptions going into the meeting that in many ways are inconsistent with my history with your profession. I would like to say how much I appreciated both yours and Rob's looking at the issue of my remodel from the reality of the location, the rules guiding the requirements, keeping the firefighters safe, keeping our family safe, keeping the neighbors safe, helping us figure out ways to save money and being economically conscientious. I felt like we were a group of people tackling the issues not from any positional point of view but from the perspective of let's figure out how to solve this together. I walked out of the meeting feeling like we had the right solution satisfying all of the criteria, and I wanted to let you know that I can and will be the Ross Valley Fire Departments advocate for being thoughtful problem solvers.

Kind Regards,
Charlie Sheppard
74 Baywood Ross

March 3, 2016
Chief Mills
Marin County Fire Department
777 San Anselmo Avenue
San Anselmo, CA 94960

Dear Chief Mills,

I am writing to you to commend the paramedics and firemen who came to help me on January 9, 2016 at my home (217 Oak Springs Drive, San Anselmo, CA 94960) at approximately 12:30-1:00pm. The first responders were the firemen who who located at the bottom of our hill and they were quite good about calming me down. Then the paramedics showed up from Mill Valley Ambulance and I was particularly impressed with the young paramedic in charge, who I later discovered was a trainee. He took charge of the situation over all the more experienced men yet commanded respect from them without being pushy or condescending. He was very attentive in the ambulance as well checking and re-checking vitals and other things. He was very gentle, kind and considerate to me and my feelings and concerns. At the hospital, he came by to check on me when he had other runs to drop off just to follow up to see how I was doing. I'd say that was going above and beyond the call of duty. I cannot remember his name as I was too distraught at the time but it was a Hispanic name.

This young man is just getting started as a paramedic, but showed courage, steadiness and ability to make decisions on his own in a life threatening situation without hesitation. If there is a rookie of the month award he should receive it! By the way I had a brain lesion and had brain surgery a few days later.

I hope you will keep your eye on him as he is going to be someone you want to keep around for a long time. He is very good with patients and co-workers alike.

Thank You,

A handwritten signature in black ink, appearing to read 'Pamela Atkinson', written in a cursive style.

Pamela Atkinson,

415-453-9074